

Claims:

1. A method of delivering a parcel to a recipient, comprising:
 - a) attempting a delivery at a primary location; and
 - b) if the delivery fails, delivering the parcel to a preferred
- 5 redirection location;
wherein the preferred redirection location is selected by the recipient.
2. The method of claim 1, further comprising notifying the recipient that the parcel has been delivered to the preferred redirection location.
3. The method of claim 2, wherein the notification step comprises sending an
- 10 email to the recipient.
4. The method of claim 2, wherein the notification step comprises sending a SMS message to the recipient.
5. The method of claim 2, wherein the notification step comprises batching manual records of deliveries.
- 15 6. The method of claim 2, further comprising the recipient communicating with a delivery service to change the redirection location.
7. The method of claim 2, wherein prior to step (a), the method further comprises registering with a delivery service.
8. The method of claim 7, wherein the registration step comprises providing
- 20 the preferred redirection location to the delivery service.
9. The method of claim 8, wherein the registration step comprises providing the primary location to the delivery service.
10. The method of claim 8, wherein the registration step comprises generating an identifier unique to the recipient.

11. The method of claim 8, wherein the registration step comprises generating an identifier unique to the transaction.
12. The method of claim 9, wherein the primary location is a residential address of the recipient.
- 5 13. The method of claim 1, further comprising:
if the delivery to the preferred redirection location fails, delivering the parcel to a secondary redirection location.
14. The method of claim 13, wherein the secondary redirection location is a default redirection location selected by a delivery organization.
- 10 15. A system for delivering a parcel to a recipient, the system comprising:
a) a mobile device operated by a delivery agent;
b) a routing means for communication with said mobile device,
wherein the mobile device is adapted to notify said routing
means of a failed delivery to a primary location, said routing means being
15 adapted to provide to the mobile device a preferred redirection location
selected by the recipient.
16. The system of claim 15, wherein the routing means is adapted to notify the recipient that the parcel is delivered to the redirection location.
17. The system of claim 16, wherein the routing means comprises a routing
20 application adapted to receive the failed delivery notification and provide the
preferred redirection location to the mobile device.
18. The system of claim 17, wherein the routing means further comprises a database adapted for communication with the routing application, the database being adapted to store the preferred redirection location.
- 25 19. The system of claim 15, wherein the mobile device comprises an Internet-enabled PDA.

20. The system of claim 15, wherein the mobile device and the routing means are adapted to communicate via the Internet.

21. The system of claim 18, wherein the routing application is adapted to send a delivery notification to the mobile device.